# **Lucy Webb**

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(School)

#### **EXPERIENCE**

## Francesca's, Chicago Roosevelt Collection — Shift Lead

May 2024 - August 2024

 At Francesca's, my role as a Shift Lead was to open and close the store, keep track of sales and monetary goals, ensure that customers have a positive experience in the store, and sell products. I also strived to achieve transaction and sales goals.

## **American Eagle**, Chicago Water Tower — *Brand Ambassador*

May 2023 - February 2024

- At American Eagle Outfitters, my role was to ensure the satisfaction of customers, sell and promote products, maintain the appearance of the sales floor, receive product shipment and pack pickup orders, layout new floorsets, and help customers find exactly what they were looking for in a product. Throughout my time at American Eagle, I stayed positive throughout any challenges, was patient with customers, and attended to their needs. I also developed a keen eye for making the store look the best that it could be, as well as how to make each section of the store visually pleasing!

## **Molly's Cupcakes**, Chicago South Loop — Front of House

December 2021 - May 2022

- Worked well in a fast-paced and rapidly changing environment.
- Took customer cupcake and cake orders.
- Prepared coffee drinks for customers
- Packed orders for customers.
- Cleaned the front of house and kitchen area.

#### **EDUCATION**

# **Jones College Prep,** Chicago — High School Graduate

September 2018 - June 2022

Graduated with High Honors and a 3.9 unweighted GPA.

Successfully completed AP Art, AP US History, AP US Government, AP

#### **SKILLS**

Retail Experience

Effective Time Management

Adobe Creative Cloud

Autodesk Maya

Blender

Toon Boom Products

Communication Skills

Ability to Multitask

**Customer Service** 

Ability to Learn Quickly

Cashiering

Food Preparation

Barista (light experience)

#### **AWARDS**

Eagle Honor Roll (4 consecutive years)

National History Day participant

Psychology, and AP Computer Science.

# **College for Creative Studies**, Detroit — *BFA in Animation*

September 2022 - May 2026/Present

Currently enrolled as a student during the fall and spring semesters. I am pursuing my Animation degree in the Entertainment Arts field.

Currently have a 3.85 GPA.